MD MONIR HOSSEN

HIGHER EDUCATION · EDTECH · PARTNERSHIPS · BUSINESS DEVELOPMENT

+44 7508 539789 · +880 1823 350456 · monir.buet.ict@gmail.com · monir.buet.london@gmail.com

PROFESSIONAL PROFILE

Higher education, EdTech and partnership professional with experience in student recruitment, international university relationships, business development and compliance. Has supported partnerships across the UK, Ireland, Canada, Australia and New Zealand and student recruitment from Bangladesh and other countries. Also brings recent UK experience in retail security, food service and day-to-day business support.

KEY SKILLS

Higher education and student recruitment · University partnerships · Business development · Compliance · CRM management · Communication · Seminar delivery · Operations management · Sales and marketing · Budget planning · Strategy implementation · Customer service · Security monitoring · Incident reporting · Food safety and cash handling

PROFESSIONAL EXPERIENCE

Retail Area Support Officer | OCS Group UK Limited
19 October 2026 – Present

- Support retail security operations in line with site procedures and company standards.
- Assist with loss prevention, security monitoring, incident reporting and maintaining a safe environment.
- Communicate incidents and concerns to supervisors and follow agreed security procedures.

Permanent part-time · 14 contracted hours per week · £13.90 per hour

Digital Marketing Executive – Social Commerce | Nitro Solutions 23 Ltd
29 July 2026 – 14 August 2026

- Supported assigned communication, operational and administrative activities.
- Assisted with day-to-day business support tasks as directed.

Takeaway Manager | Smash Aroma Fast Food / Burgers Glasgow
1 May 2026 – 30 June 2026

- Supported food preparation and cooking while following food safety, hygiene and sanitation procedures.
- Assisted with order processing, POS payments, food service and customer care.
- Supported stock counts, equipment checks, opening and closing procedures, and cash handling.

EARLIER PROFESSIONAL EXPERIENCE

Business Development Manager | SI-UK (currently SI-Global)
January 2024 – Present

Global Partnership & Recruitment | Education Highway
February 2023 – January 2024

Assistant Regional Advisor | Ulster University
February 2022 – January 2023

Compliance Officer | IN2synergy
April 2021 – February 2022

Assistant Regional Advisor | Teachmotech
July 2018 – March 2021

Consular Greeter | National Travel Bureau
February 2018 – June 2018

Consular Greeter · Consular Department | US Embassy Dhaka
April 2014 – January 2018

Branch Manager | Emirates · Dubai Visa Application Center
April 2014 – January 2018

Visa Assistant Support · US Visa Application Center | Saimon Group
July 2013 – March 2014

EDUCATION

MSc Applied Business Analytics | Glasgow Caledonian University
May 2026 – Present

Bachelor of Science in Computer Science & Engineering | Eastern University
Project: E-commerce with Payment Gateway using PHP/MySQL and CodeIgniter.

Master of Science in Computer Science | University of South Asia
Thesis project on Education Technology for Education Consultancy.

Postgraduate Diploma in Information & Communication Technology | BUET
Coursework completed; field thesis and software project in Education Technology were in progress, as stated in the portfolio.

CERTIFICATIONS AND LEADERSHIP

Lead the Change leadership workshop · American Academy of Project Management (2017) | TESOL · Teach English Now · Arizona State University / Coursera (2018) | University of Portsmouth counsellor training (2022) | CIW Web Design Specialist · New Horizons (2014) | Microsoft Office certification · Al-Hera Bangladesh (2015)

VOLUNTEERING

Club Door Supervisor · Volunteer Assignment | Classic Grand Nightclub, Glasgow
11 September 2026 · One-day assignment

- Supported access control, ID checks, patrols, crowd monitoring and radio communication; used de-escalation techniques and reported concerns.

Match-Day Security Operative · Volunteer Assignment | Celtic Park, Glasgow
2 September 2026 · One-day assignment

- Supported access control, visitor assistance, crowd monitoring and venue safety; maintained radio communication and assisted safe spectator movement.